

Introduction

Welcome to Al Dhabi Security Services Introduction presentation. In this session, we will explore the company background, Overview, Business value, Experience, Technology and Innovation, Training aspects, Case study, and take some time for Q&A

ABOUT OUR COMPANY

Al Dhabi Security Services is a specialist in manned Security Solutions; established in 2012 for venue management, manned guarding, and crowd management. Placing public safety and customer service as the foremost.

Our head office is based in Abu Dhabi, and we offer a world-class range of services to our clients that they trust because of our commitment to them and our track record in safety, efficiency, and local value.

We operate anywhere and anytime with the use of exceptional solutions and practices to ensure successful partnerships between our clients in securing their business.

الظبي لخدمة الأمن
AL DHABI SECURITY



"To be the leading provider of manned security services, renowned for our unwavering commitment to safety, professionalism, and innovation, ensuring peace of mind for our clients and communities."

To provide innovative and reliable security and safety solutions to guarantee excellence in our services by employing professional.

Excellence all the time and long-term strategic partnership with our clients.

Develop and harness skills to improve the quality of service.

A balanced and equitable work environment that upholds the rights and obligations of employees.

Vision

Mission

Values

OUR BUSINESS GROWTH

Secure Today for a Safer Tomorrow

Sectors

Al Dhabi Security Services provides comprehensive security solutions across a wide range of sectors in the UAE.

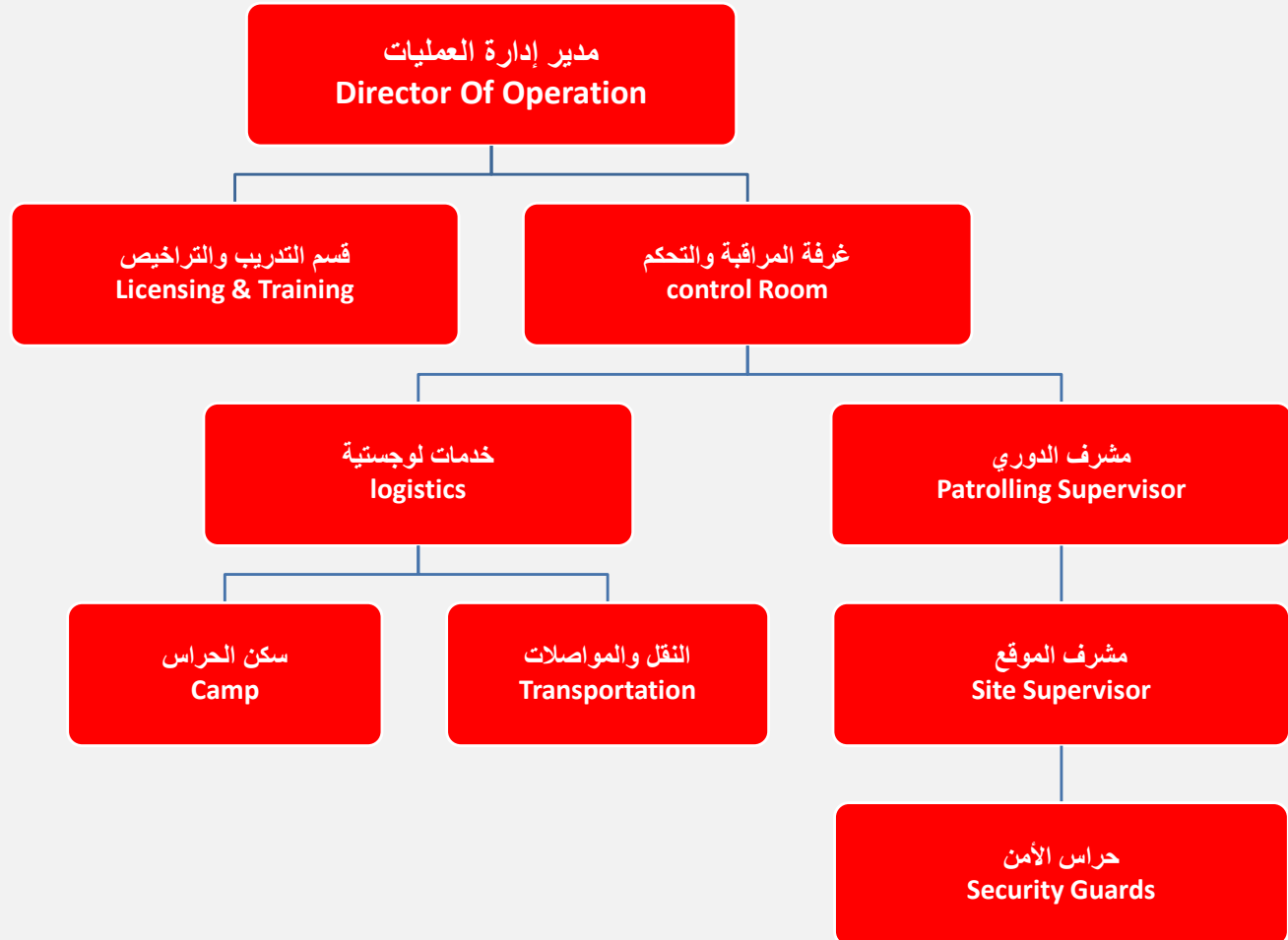
Our expertise encompasses commercial buildings, retail, residential, industrial, healthcare, education, hospitality, government, and transportation, ensuring tailored security measures to meet the unique needs of each sector.

With a commitment to professionalism and customer service, we strive to maintain the highest standards of safety and security for all our clients.



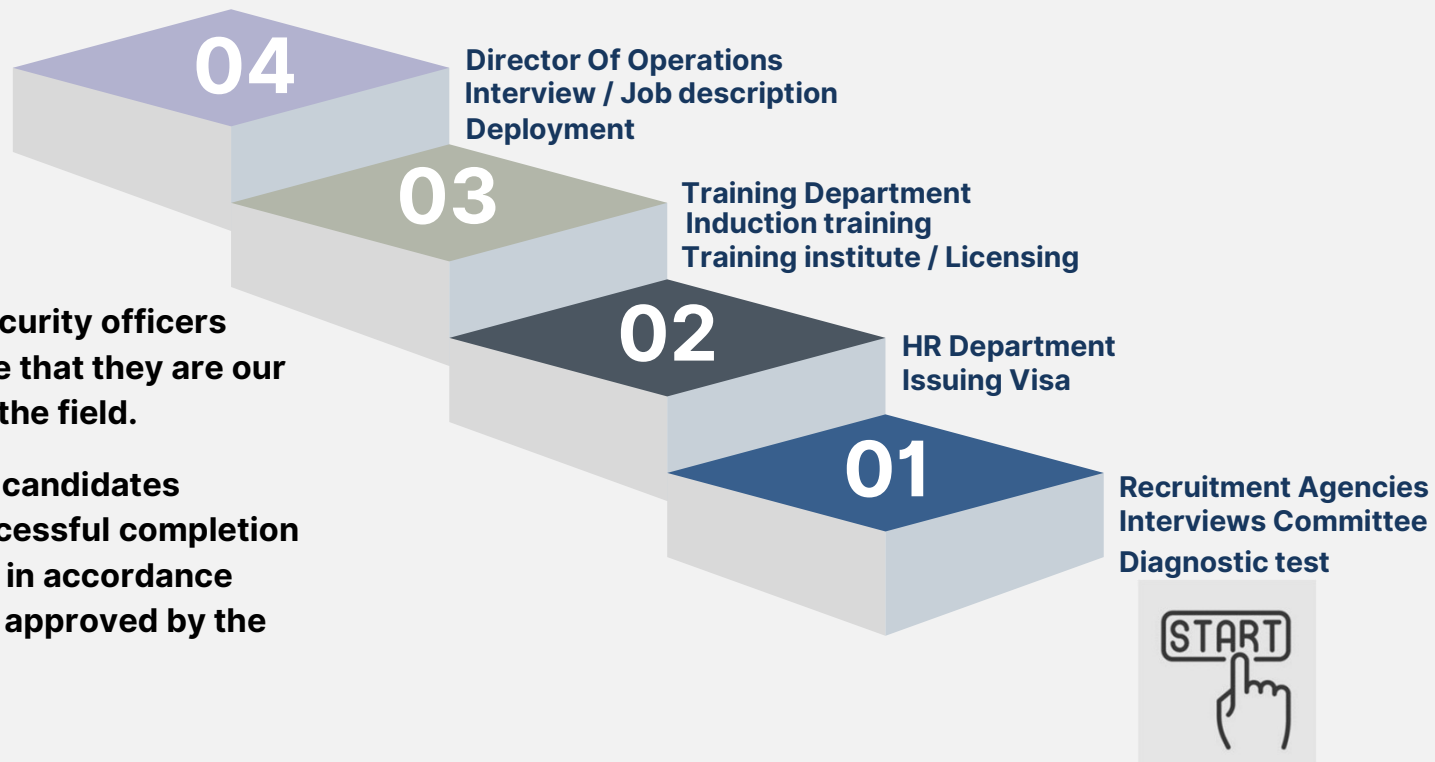
Operations Department

Project Structure



SECURITY STAFF SELECTION

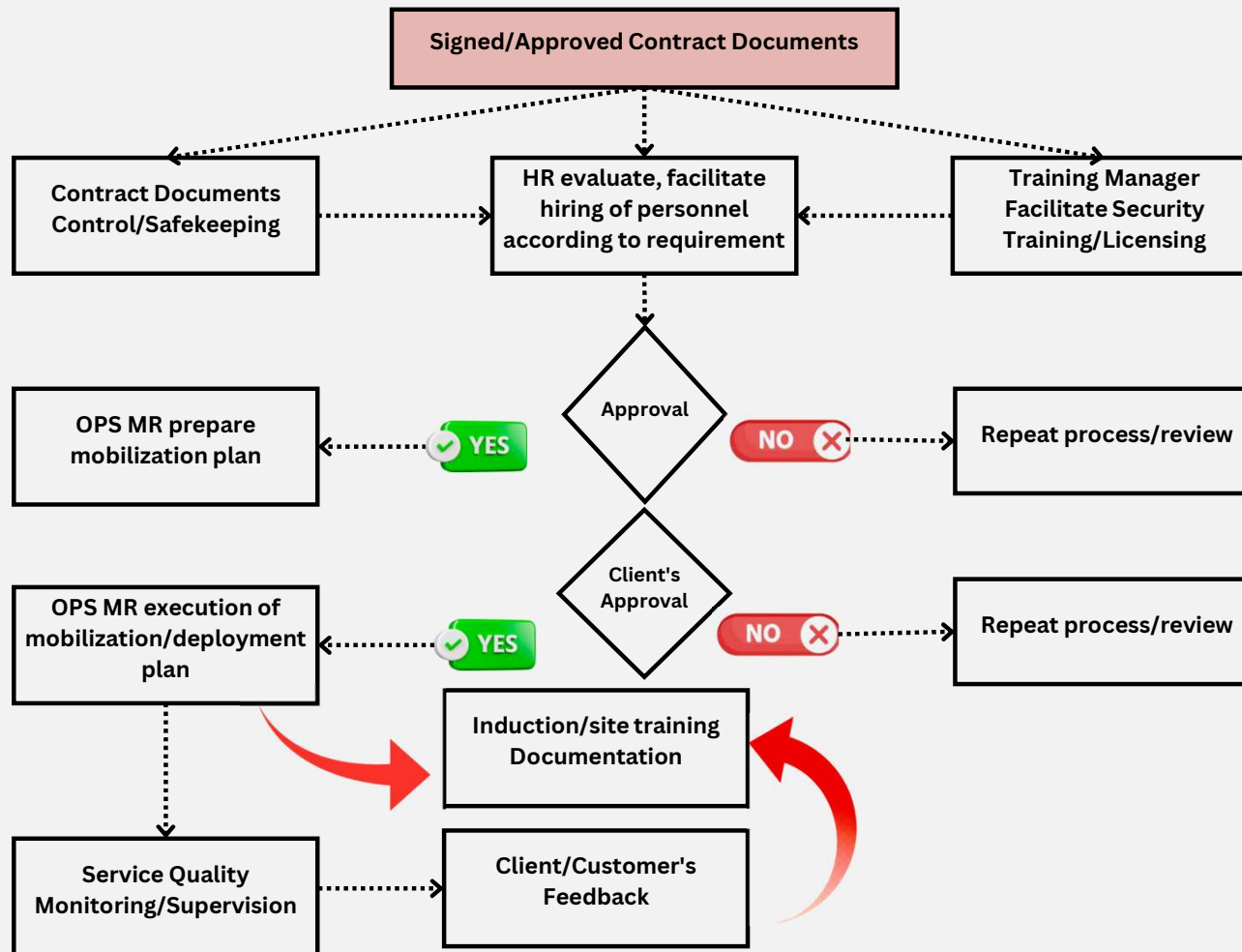
"Building a Strong Team for Future Success"



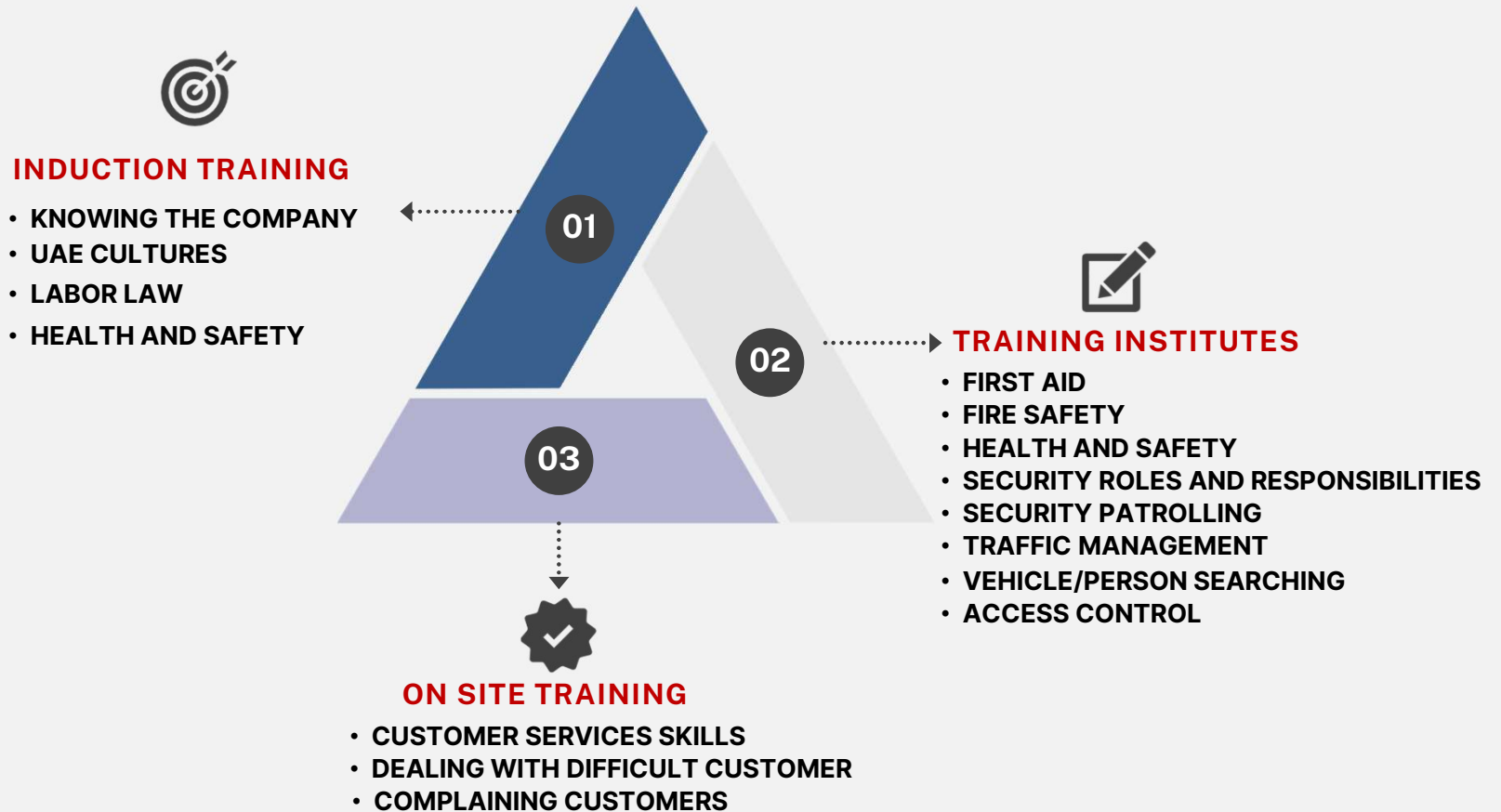
We invest in the security officers because we believe that they are our representatives in the field.

We select the best candidates following their successful completion of recruitment test in accordance with the standards approved by the authority.

MOBILIZATION PROCESS



TRAINING ASPECTS



TECHNOLOGY AND INNOVATION



SMS Messaging Service



PNC Hytera POC RADIO



PSFRD Security Systems



Horizon Cloud base ERP

PNC HYTERA POC RADIO

Emergency key

Large PTT Button

Speaker

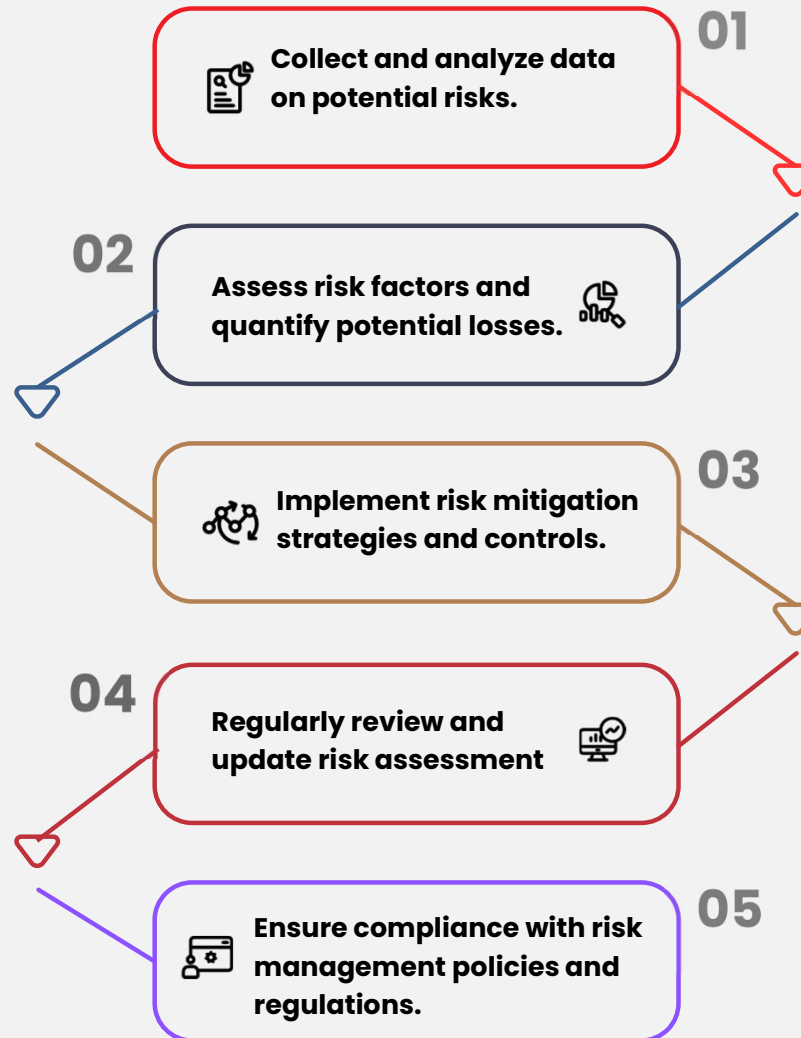


- PTT services over 2G, 3G , 4G or WLAN network
- Voice calls for higher productivity and collaboration
- GPS positioning
- Personal safety enhanced by a dedicated **emergency** button
- Flashlight
- 4000 mAh battery
- HD camera enables guards to record on-site photos
- Eliminates the background noise
- Talk to group or individuals instantly at push of the PTT button

Battery



BUSINESS RISK ASSESSMENT



Quality & Reporting Procedures



CLIENT SATISFACTION MEASUREMENT

الطبي لخدمة الأمن
AL DHABI SECURITY

Client Feedback

Dear Client,

Please take a few minutes to fill out this survey on the quality of the services we have been providing you with. Al Dhabi Security Services L.L.C. Welcomes your feedback as a means for continual progress. Thank you for your participation.

عزيزي العميل،
نرحب بتخصيص بضع دقائق لملء هذا الاستبيان حول جودة الخدمات التي نقدمها لك بشركة الطبي
لخدمة الأمانة. د.م. نرحب بملاحظاتك كوسيلة للتقدم المستمر ، ونشكركم على مشاركتكم.

Thank you for your continued support and cooperation.
Al Dhabi Security Services LLC. Tel. +971 02 444 4490, +971 54 701 2878
Internal Audit and Quality Management. Info@dhabisecurity.com

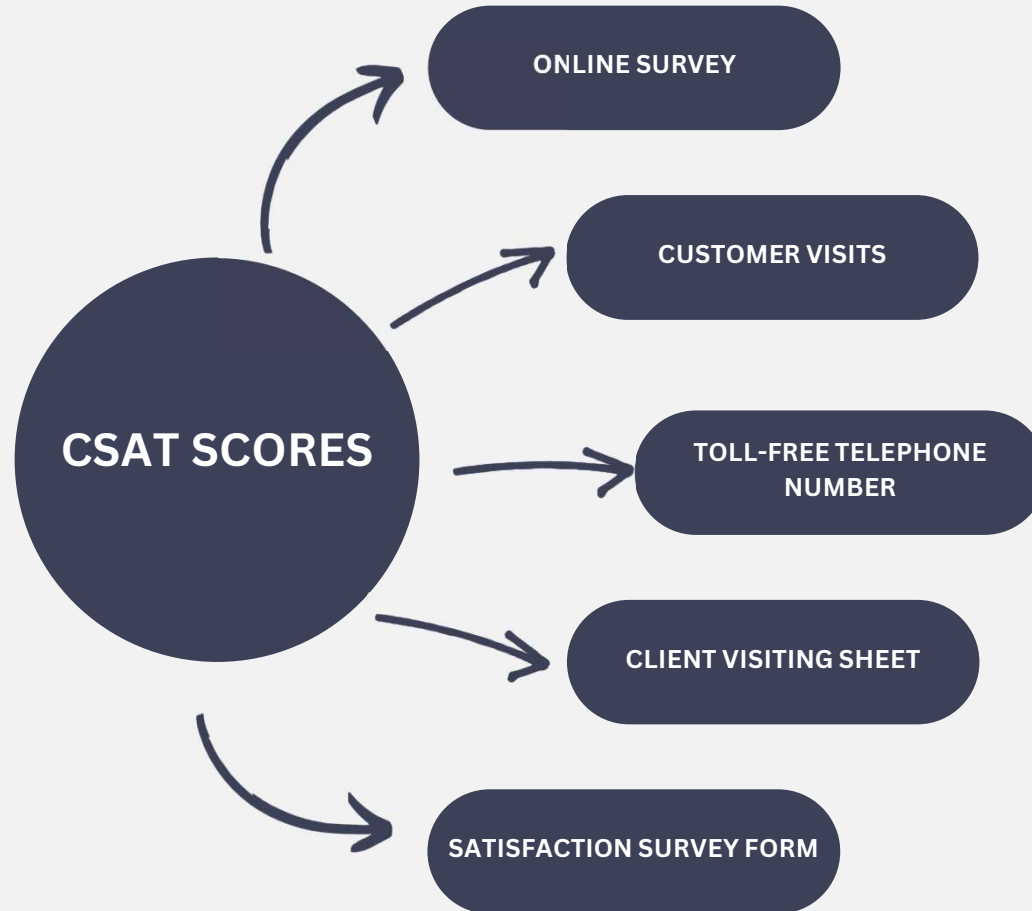
Input of Information / المخرجات	
Company/client name : اسم الشركة/العميل	
Evaluator's Name : اسم المقيم	
<input type="checkbox"/> Employee- موظف	<input type="checkbox"/> Client- عميل
<input type="checkbox"/> Visitor- زائر	<input type="checkbox"/> Contractor staff- مقبول فرعي-مقاول
Office Tel: رقم الهاتف	
Mobile Tel: رقم الجوال	
E-mail: البريد الإلكتروني	
Site Name / Address : الموقع / العنوان	

Service Evaluation: Please rate the following aspects of our security services.

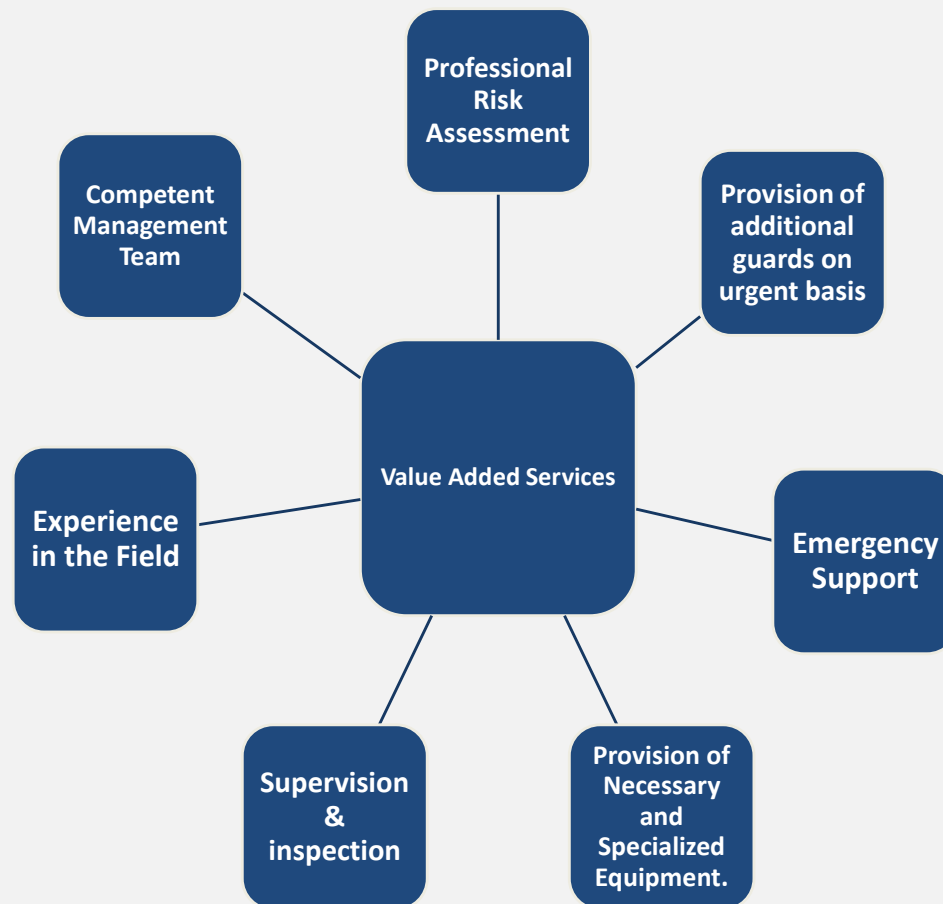
1. Professionalism and Attitude: <ul style="list-style-type: none"> <input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Satisfactory <input type="checkbox"/> Needs improvement <input type="checkbox"/> Unsatisfactory 	2. Punctuality: <ul style="list-style-type: none"> <input type="checkbox"/> Always on time <input type="checkbox"/> Mostly on time <input type="checkbox"/> Occasionally late <input type="checkbox"/> Frequently late <input type="checkbox"/> Extremely late
3. Appearance and Uniform: <ul style="list-style-type: none"> <input type="checkbox"/> Neat and well-groomed <input type="checkbox"/> Acceptable <input type="checkbox"/> Needs improvement <input type="checkbox"/> Unprofessional 	4. Communication Skills: <ul style="list-style-type: none"> <input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Average <input type="checkbox"/> Needs improvement <input type="checkbox"/> Poor
5. Responsiveness: <ul style="list-style-type: none"> <input type="checkbox"/> Very responsive <input type="checkbox"/> Responsive <input type="checkbox"/> Somewhat responsive <input type="checkbox"/> Slow to respond <input type="checkbox"/> Unresponsive 	Additional Comments (Optional):

Date _____ Time _____ Sign _____

Thank you for taking the time to provide feedback! Your input helps us improve our security services. If you have any other comments or suggestions, feel free to share them below.
Feel free to customize this form according to your specific requirements. Remember to replace the placeholders with actual information relevant to your situation.
ADD-QMS-FB-003 Client Feedback



Value added Services



STAFF WELFARE

COVERED HALL PLAYGROUND

MEDICAL CENTRE

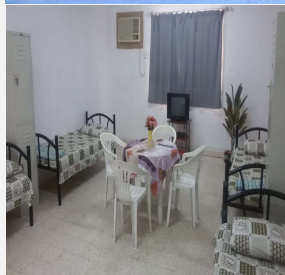
FOOD PROVISION

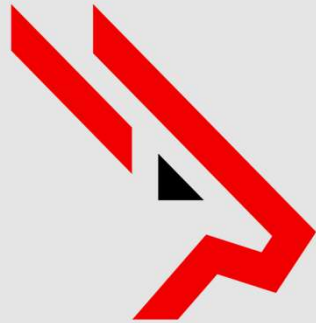
GYM

TV ROOM

EXCHANGE

WELFARE DEPARTMENT





الظبي لخدمة الأمن
**AL DHABI
SECURITY**

6

REASONS TO CHOOSE US

1

Competency

2

Experience and Track Record

3

Flexibility

4

Financial Viability

5

Resources

6

Management Expertise

APPROVALS & CERTIFICATES

- ❑ ISO 9001:2008 - Quality management systems
- ❑ ISO 45001:2018 - Occupational health and safety
- ❑ Member of ASIS International
- ❑ ASSD (AUXILIARY SECURITY SERVICES DEPARTMENT)
- ❑ PSFRD (PRIVATE SECURITY FIRMS REGULATION DEPARTMENT)
- ❑ SIRA (SECURITY INDUSTRY REGULATION AGENCY)
- ❑ TSTI (TATWEER SECURITY INSTITUTE)
- ❑ NSI (NATIONAL SECURITY INSTITUTE)



CLIENTS BOARD



مؤسسة خليفة بن زايد آل نهيان للأعمال الإنسانية
KHALIFA BIN ZAYED AL NAHYAN
FOUNDATION

الفهيم
ALFAHIM



NCT&H
المؤسسة الوطنية للسياحة والفنادق
National Corporation for Tourism and Hotels



عمر بن زايد آل نهيان
OMAR BIN ZAYED AL NAHYAN
PRIVATE OFFICE المكتب الخاص

الغدير للإنشاءات
Al Ghurair Construction

FAB1
أبوظبي الأولى العقارية
PROPERTIES

HIGH
SPIRITS

Tilal Liwa Hotel



فندق العين بالاس
AL AIN PALACE HOTEL
أبوظبي الكورنيش
ABU DHABI CORNICHE

AL DAR
REAL ESTATE

rimb
REAL ESTATE

سنترل مول